

## **Intermountain Response to Board of Visitors Inspection October 27 & 28, 2020**

### **Intermountain Response:**

We agree that this is a crucial area of need and support for the kids and families we serve. The process of checking in with families post discharge has been a long standing practice for us, but without formal structure. At the time of the site inspection we were in the process of developing a more formalized approach to what we identify as Aftercare Services. There was significant need for extra support for the children and families we were discharging into communities that had limited resources due to the pandemic. The focus of these Aftercare Services were primarily developed to support the emotional and behavioral needs of the child and family through therapeutic coaching. However, this consistent contact and support provided opportunity to assess the specific recommendations provided by the BOV as well. In solidifying and refining our Aftercare Services, the recommendations above will become a more formalized practice for the children and families we serve.